



Presidents Report 2022

During 2021/22 we have accepted COVID19 as part of our daily life, and this has meant a return to normal operations for TCFQ. Grief and bereavement was even more difficult during those times, but the need for our services continues. Thankfully our groups and events are also back to normal and we know the value of being able to meet as a community in person to provide support to those in need.

Services

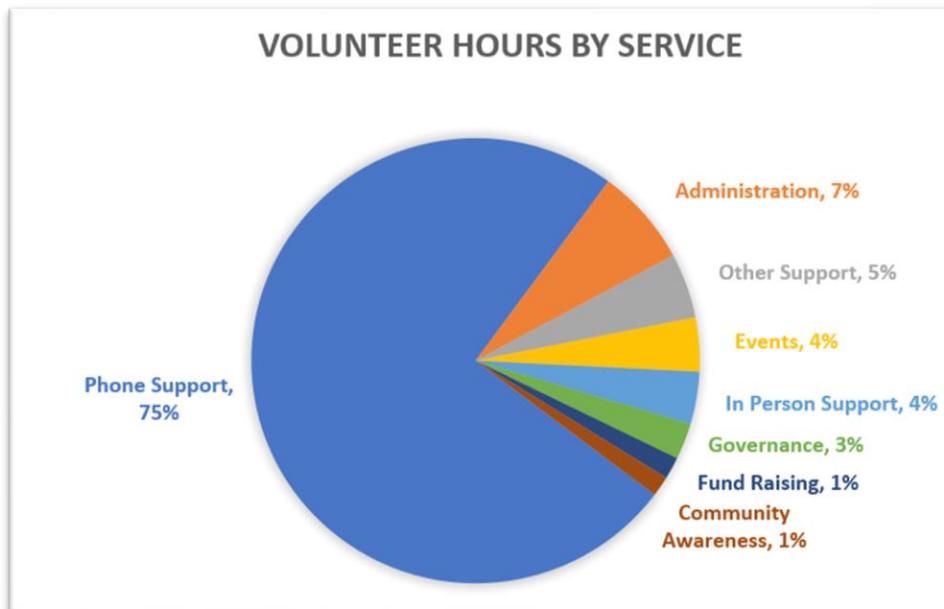
I am very proud of the dedication and effort of our part-time Admin officer Jen and all our volunteers that have enabled us to continue to deliver our services for bereaved families in Queensland, whenever they need us, and for as long as they need us. In the past year this was through:

- supporting bereaved family members in face-to-face support groups
- telephone support
- conducting several grief workshops
- our annual Candle Lighting remembrance service in December
- dealing with police referrals for the newly bereaved

The past year saw the recommencement of in person meetings in Brisbane, Caloundra and Hervey Bay. In addition, the branch in Toowoomba was re-established by Carol McCabe and started group meetings in late 2021.

There was again a massive input of time and effort from our TCFQ volunteers. The total volunteer hours for the financial year was up by 20% to nearly 12,000. This is an average of around 230 hours per week, which is the equivalent of nearly 6 full time staff.

Service Activity	Total Hours
Phone Support	8,944
Administration	845
Other Support	565
Events	468
In Person Support	453
Governance	315
Fund Raising	191
Community Awareness	175
Grand Total	11,955



I would like to acknowledge all the members and volunteers who have provided TCFQ with their time and effort during the year:

Alex Whitney
Anne Finegan
Annie Moritz
Brian Wilson
Carol McCabe
Carolyn Rose
David Murray
Eric Retra
Erin Hobson
Helen Alcock
Helen Harm
Jackie Mooney

Jen Reading
Joy Van Raalte
Judy Jensen
Julie Doolan
Kelly Briant
Leanne Roulant
Linda Retra
Lisa Boccalatte
Lorraine Conolly
Lorraine Edgley
Lyn Macklin

Nick Roulant
Olwen Schubert
Paul Houston
Robyn Buitter
Rodney Harm
Roger Grehan
Sharra Whitehouse
Sue Vos
Tina Good
Tony Vayro
Trevor Taylor

Events and Fund Raising

Our Charity Golf Day returned in September 2021 at the Keperra County Club. Although we had a smaller number of teams than usual, we raised over \$4,500 for TCFQ on the day.

In October 2021, we held a rededication ceremony for a TCFQ plaque on a bench in the Botanic Gardens at Mt Coot-tha. The event was well attended by members and invited



guests Councillor Greg Adermann and the Curator of the Botanic Gardens, Dale Arvidsson.

In December at our Annual Candle Lighting service we thankfully did not see a repeat of the bad weather that spoiled attendance in 2020, and around 80 members, family and friends joined in our special night in memory of all the children. Cathy Comiskey provided beautiful live guitar music.

From July 2021 we have run a series of workshops in conjunction with our Saturday support group meetings at the TCFQ offices in Greenslopes. We have had a number of guest speakers and all the sessions have been well received by those attending. A special mention to Dr Donna McDonald (mother of Jack) who presented our very first workshop and has since conducted several more interactive art sessions in 2022 – ably assisted by Matt Armstrong.

We held the TCFQ Walk to Remember in March 2021 for the first time in two years and on a beautiful clear sunlit day in New Farm Park, the event was attended by around 70 members, family and friends. As in previous years, we had the support of the Honourable Grace Grace who opened our walk.

Finances

Unfortunately, our appointed auditor, James Neumann, was unavailable to perform the audit due to family circumstances, but our former treasurer Roger Grehan was able to step in and review our financial records.

Last year we identified that TCFQ finances would be a key focus for the board. I am pleased to report that there have been many positive changes to our finances resulting in a small operating profit for the financial year. This is a significant turnaround from the 2021 financial year where we were supported largely due to the one-off ATO cash boost for employers (\$10,000).

A high-level summary of revenue and expenditure is shown on the following page – and I encourage you to read the treasurer and Roger's report for more information. Key observations are

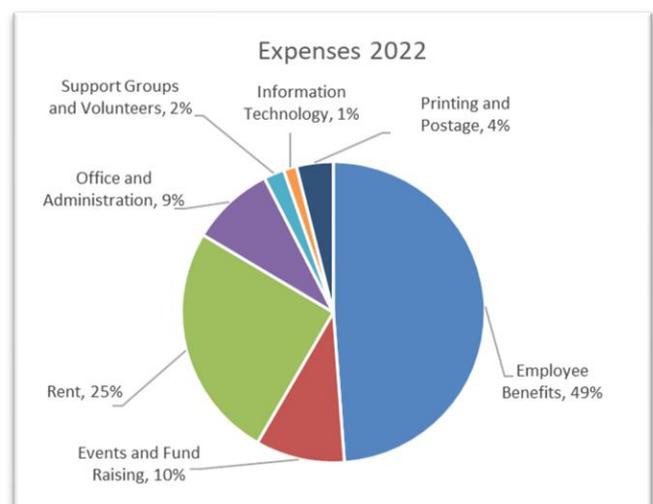
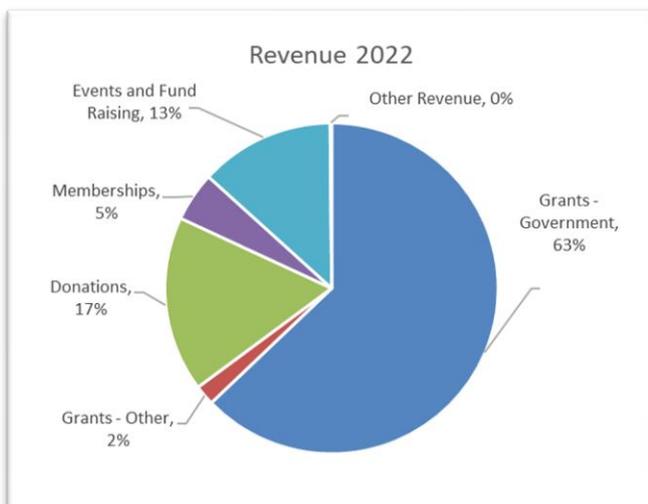
- CPI increase of 1.5% to our Qld Health grant. Qld Health also advised us that our current funding will continue until 30 June 2024.
- In 2022 we obtained a grant from the Lord Mayors Charity Trust for our Christmas service (2021 was the Gambling grant for office equipment)
- We increased our revenue for donations, memberships and fund raising, which met the goals we had set at the beginning of last financial year
- Overall revenue change is negative due to ending of the government assistance to small employers for COVID
- We also reduced our expenditure significantly during the year (16%), in line with what we had hoped in our 2022 budget



Profit and Loss Summary

The Compassionate Friends Qld
For the year ended 30 June 2022

Account	2022	2021	Nett Change
Revenue			
Grants - Government	47,125	46,429	1.5%
Grants - Other	1,480	10,000	-85.2%
Donations	12,868	9,495	35.5%
Memberships	3,613	1,768	104.3%
Events and Fund Raising	9,817	5,283	85.8%
Other Revenue	103	10,241	-99.0%
Total Revenue	75,007	83,216	-9.9%
Expenses			
Employee Benefits	34,331	44,805	-23.4%
Events and Fund Raising	6,682	6,229	7.3%
Rent	17,760	18,203	-2.4%
Office and Administration	6,266	8,386	-25.3%
Support Groups and Volunteers	1,535	1,190	28.9%
Information Technology	980	2,336	-58.1%
Printing and Postage	2,750	2,791	-1.5%
Total Expenses	70,303	83,939	-16.2%
Profit/Loss	4,703	(723)	750.4%



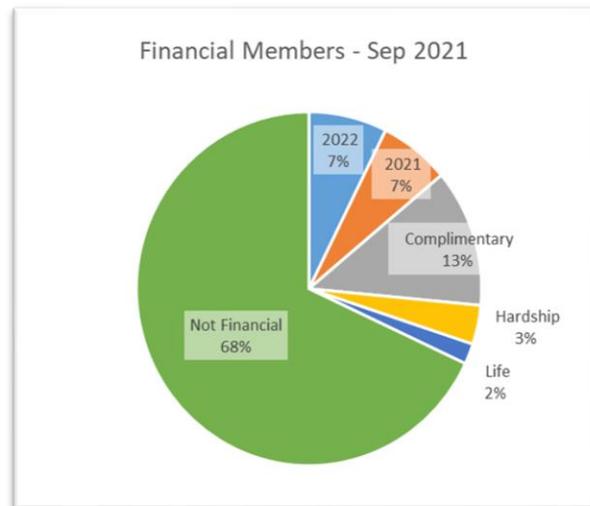


Membership

Below is a summary of the change in membership for the past 12 months.

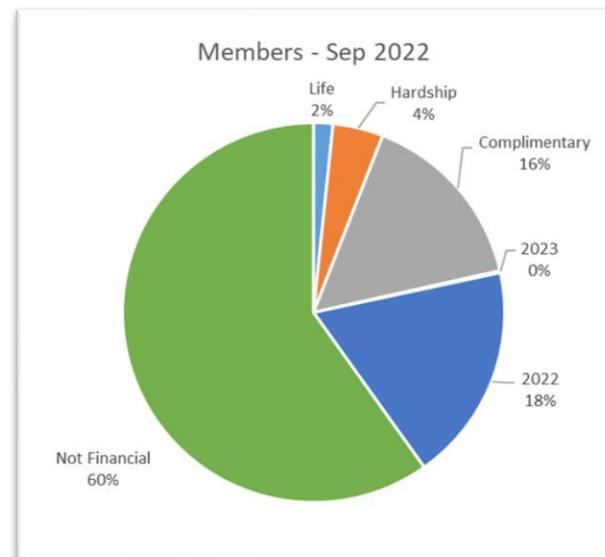
September 2021

Financial To	Members	%
2022	39	7.3%
2021	35	6.6%
Complimentary	67	12.6%
Hardship	19	3.6%
Life	10	1.9%
Not Financial	362	68.0%
Grand Total	532	100.0%



September 2022

Financial To	Members	%
2023	1	0.2%
2022	113	18.5%
Complimentary	95	15.6%
Hardship	26	4.3%
Life	10	1.6%
Not Financial	365	59.8%
Grand Total	610	100.0%



This year we have seen a steady improvement in the percentage of members who are classed as being financially current with TCFQ, including the non-paying members for complimentary and hardship. This has been helped by the introduction of online credit card payments during the year, which has been used in nearly 40% of renewals.

The board recently agreed to change our membership year to align with the calendar year rather than fall due in September. We felt this would be simpler to explain to



members and as a result we will send out renewal notices in November/December each year.

It is important that we keep our TCFQ member records up to date – so the renewal process will include non-paying members to confirm their circumstance has not changed.

Partnerships

University of Queensland

Findings from the UQ research project on sibling loss in young people were finalised and 60 bereaved siblings completing the survey. The majority wanted somewhere to go to feel connected with, and manage, thoughts and feelings they have about their sibling. This is an area that is difficult for us to address in TCFQ as a peer support organisation, as siblings are not well represented in our membership, with only 19 sibling members. However, we do refer siblings to the national sibling online support run out of TCFV.

The research project on workplace support for bereaved parents and what organisations can do better is scheduled to present findings in late 2022 or 2023.

QHVG Awareness Day

TCFQ had an information stall at the Brisbane Homicide Awareness Day conducted by the Queensland Homicide Victims' Support Group (QHVSOG). This was an opportunity for us to engage with a range of government and non-government organisations related to bereavement by homicide and helps spread community awareness of TCFQ.

Queensland Police Service

TCFQ provide support to newly bereaved families referred by the Queensland Police Service. Last year we handled over 230 referrals from QPS.

TCF Australia

Board meetings for TCF Australia recommenced in the year – and are held every two months. Points of note from other states during the year:

- common theme of operational difficulties for TCF operations – especially funding and volunteers
- the TCF Perth branch closed as they were unable to find a new Administration officer - TCF Mandurah is the sole remaining branch in WA
- agreement for Victoria to open their group leader training to other states

Peter Hobson
President and Father of Brendan